



Welcome to October

It's hard to believe October is here! Now is the time to schedule your well visit before the four-letter white "S" word starts!

In this month's newsletter, we are proud to share some information on the new room we provide to you when it's time to say good-bye to your pet. We know this is a difficult time, and our new room helps provide privacy and comfort for you and your pet.

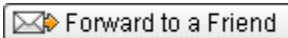
Have you signed up for your Pet Portal yet? Read below to learn more about the benefits of this FREE and private service we offer.

Southfield Cable 15 spent almost a day with us in September. And we are pleased to be chosen as a part of their *Business Matters* show which highlights quality Southfield businesses.

Finally, October 9th-15th is National Veterinary Technician Week.

We could not provide the highest level of quality care to our patients without these helpful and caring individuals. Thanks to Tracy, Sarah, Jennifer E., and Lori for all of your hard work! We wish you a safe and Happy Halloween. Please remember to keep the chocolate out of reach of your furry goblins and gremlins. And as always, thank you for the pleasure of allowing us to care for your pets.

The Greenfield Animal Hospital Team



A Private Room...

When the time has come to say good-bye to our beloved friends and companions, a flood of emotion sets in. That is why we have created a private euthanasia room.

We realized that everyone had to walk into the lobby in front of others, and then be moved to the exam room. Our goal with this new room is to allow the family to be in a completely separate environment with their pet. The room has a dedicated entrance (no going through the lobby), and calm and soft home-like surroundings for the family to take all the time they need as they go through this very personal moment with their pet. Further, we have all the supplies we need in the room and we are there to help during this sad time. Although this is a difficult experience, we hope that when the time comes, we can ease the pains of our clients and patients by offering a peaceful and private environment in which to say good-bye.



248-356-1100

[Click here to visit our website](#)



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Important Reminder!



Please remember to give your pet their monthly heartworm and parasite preventive, and flea control this month.

Keep this e-mail in your Inbox as a reminder until you have administered the medication for this month.



Have you Created your Pet Portal Account Yet? It's EASY!



Greenfield Animal Hospital is proud to offer a useful Internet tool right from our website! With Pet Portal, you can access your pet's information on line 24 hours a day:

- Request appointments
- Reserve boarding dates
- Schedule grooming
- Upload Photos
- Review vaccination dates and reminders
- Track and manage medications
- Learn more about keeping your pet healthy

Simply visit our [website](#) and click on the Pet Portal logo to establish a secure login and password. Have questions? Call our office at 248-356-1100.

Greenfield Animal Hospital Highlighted on Business Matters - Southfield Cable 15



Greenfield Animal Hospital was chosen to be part of Southfield Cable 15's show *Business Matters!* The team spent a day with the doctors, staff and a few clients talking about who we are and what we do. Don't have Southfield Cable? Don't worry; the show will be up on YouTube as well. Stay tuned for the details of the web posting, but for those of you in Southfield, the *Business Matters* show will be on throughout the month starting on October 3rd:

- Mondays at 2:00pm
- Wednesdays at 2pm and 7:30pm
 - Thursdays at 10:30am
- Saturdays and Sundays at 10:30am

October 9th-15th is National Veterinary Technician Week

As a member of the veterinary healthcare team, Veterinary Technicians are educated in the latest medical advances and skilled at working alongside veterinarians to give pets the best medical care possible. They work closely with the veterinarians, veterinary assistants, patients and owners to provide the essential link with all of the involved in the care process.



"Hands-on-Healing" is the catchphrase about what veterinary technicians do on a daily basis for our clients and patients. Celebrating for one week every year solidifies the yearly commitment every veterinary technician gives to the profession of veterinary technology, veterinary assisting and veterinary medicine. Credentialed technicians receive more than a degree from an accredited veterinary program. Most are required to take a certification examination, and many complete ongoing training in the classroom and on the job to keep up with medical advances and the wide range of animal care disciplines.

The National Association of Veterinary Technicians in America, Inc.(NAVTA) has proclaimed October 9-15, 2011 to be National Veterinary Technician week. This annual event recognizes veterinary technicians for their contributions in pet healthcare. Information about the event and NAVTA is available at www.navta.net.

**Save
\$25**

**Finding quality
veterinary care
shouldn't be a scary
experience!**

There is no better compliment you can give us than referring a friend or family member to Greenfield Animal Hospital. Forward or print this coupon (which is also available on our website). When the new client presents the coupon at their first visit to Greenfield Animal Hospital, both you and the new client will receive a \$25 credit toward the care of your pets.



Greenfield Animal Hospital

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